Program Rules & Regulations

THE **MiWay Student Ambassador Program** (THE **"Program**") IS INTENDED TO BE CONDUCTED IN CANADA ONLY (EXCLUDING THE PROVINCE OF QUEBEC) AND SHALL BE CONSTRUED AND EVALUATED ACCORDING TO APPLICABLE CANADIAN LAW. NO PURCHASE IS NECESSARY. PARTICIPANTS MUST MEET ELIGIBILITY REQUIREMENTS DESCRIBED BELOW. VOID IN WHOLE OR IN PART WHERE PROHIBITED BY LAW. ENTRY IN THIS PROGRAM CONSTITUTES ACCEPTANCE OF THESE PROGRAM RULES (the **"Program Rules**").

- 1. Submit a MiWay Student Ambassador Application form by April 30, 2020. For the schools where no application forms have been received by April 30, 2020, the application period will remain open for only those schools until May 15, 2020. The Program Sponsor reserves the right in its discretion to close the above time periods for application submissions earlier in response to demand.
- 2. PROGRAM PERIOD: This Program commences by June 5, 2020 and ends on or about May 30, 2021 (the "**Program Period**") after which time the Program will be closed and no further entries shall be accepted. Limit one entry per person. Winner(s) will be selected from all eligible entries received during the Program Period.
- 3. HOW TO ENTER: The entry form will be made available at **miway.ca/ambassador** during the Program Period by The Corporation of the City of Mississauga as represented by its **Transportation and Works Department** ("**Program Sponsor**").

<u>STEP 1</u> (To Apply) – Complete the online entry form including a short paragraph or bullet points (up to a 600 words only) and answer the following questions:

Q1: What would you do to encourage students in your school to choose MiWay? Q2: How have you been involved in your school or local community? (Volunteer event, School Council, club, sport team etc.)

Q3: What skills do you have that will help you be successful in this program?

Q4: Which MiWay routes service your school?

Step 1 Entries must be complete and received by the Program Sponsor on or before April 30, 2020.

<u>STEP 2</u> – During the Program period you will be completing various tasks for a chance to win prizes throughout the program. Each Ambassador must complete and submit a summary of the Program tasks before each deadline as listed below by e-mail to <u>miway.ambassador@mississauga.ca</u>.

Step 2 Entries must be completed and received by the Program Sponsor on or before the end of the Program Period.

By participating in this Program, the entrant represents and warrants that: (i) the Work does not contain any material that is libelous, defamatory, profane or obscene; (ii) the Work is original and all right, title and interest (including copyright) in and to the Work is owned and/or controlled by the Program Entrant to the full extent necessary to enable

the Program Sponsor to use the Work in connection with the Program; and (iii) the Work does not infringe upon the intellectual property or other statutory or common law rights of any third party.

- 4. NO PURCHASE NECESSARY: There is no purchase necessary to enter the Program.
- 5. WHO CAN ENTER: This Program is open to all individuals who, at the time that they enter the Program: (i) be a registered secondary school student at either a Mississauga Peel District Secondary School or a Mississauga Dufferin-Peel Catholic District Secondary School; and (ii) are legal residents of Canada outside of the Province of Quebec. For entrants who have not reached the age of majority in their province or territory of residence at the time of entry, the entrant's custodial parent or legal guardian consent is required on the entry form for the entry to be valid, and is also required on any other documentation in respect of this Program, including photo consent releases submitted at the start of the Program.

The Program Sponsor's elected officials, and the directors, officers, employees, suppliers, agents, sponsors, contractors, administrators, licensees, or other representatives of the Program Sponsor, or of its advertising or promotional agencies, or any member of their immediate families or households, are not eligible to enter.

In the event more than one team of MiWay Student Ambassadors apply per school ONLY one MiWay Student Ambassador/Team will be selected by the MiWay Marketing staff based on the criteria stipulated in Section 6 below.

6. PREQUALIFICATION AND WINNER SELECTION:

Pre-Qualified Entrants and Winner shall be selected as follows:

a. <u>PRE-QUALIFICATION</u> - On or about April 30, 2020 in Mississauga, Ontario, one entrant (or a team of 2) will be selected by the Program judges from each secondary school of all eligible entries ("Pre-qualified Entrants") based on the following criteria: The completion of the online application form described at *miway.ca/ambassador* and the successful completion of the four questions on the application. The odds of being selected as a MiWay Student Ambassador (also referred to herein as a Selected Entrant) are dependent upon the number of eligible entries received by the Program Sponsor during the Program Period.

Entrants will be selected to participate in the Program on or before May 8, 2020.

Each secondary school signing on a MiWay Student Ambassador/Team at their school will receive (10) ten \$6.20 PRESTO cards with to be used for distribution to students in their school. Value of sixty-two dollars (\$62.)

<u>WINNERS</u>

Before being declared a winner, each selected entrant shall be required to correctly answer, without assistance of any kind, whether mechanical or otherwise, a time-limited skill-testing question to be administered during the Program Period, to comply with these Program Rules and to sign and return a

Prize Winner Confirmation and Release form.

Core 1 winner(s) - On or about **June 5**, **2020**, the MiWay Student Ambassador must attend one (1) of two (2) kick off meetings on June 4, 2020 or June 5, 2020. One MiWay Student Ambassador that attends the kick-off meeting will be randomly selected to receive one (1) PRESTO card valued at fifty dollars (CAD \$50). In the event that there are two (2) members in an Ambassador Team, each person will receive the prize. The winner will be selected by random draw.

Core 2 winner(s) - On or about **November 1, 2020**, the MiWay Student Ambassador must complete the Snapshot photo contest and one (1) winner who captures the most snapshots will win one (1) pre-paid VISA card valued at fifty dollars (CAD \$50). In the event that there are two (2) members in an Ambassador Team, each person will receive the prize. If there is a tie on the number of snapshots submitted a random draw will take place.

Core 3 winner(s) - On or about **February 1, 2021**, the MiWay Student Ambassador must complete the Video: My Ambassador Experience and one (1) winner will be selected out of all entries to receive One (1) Tim Horton's gift card valued at fifty dollars (CAD \$50). In the event that there are two (2) members in an Ambassador Team, each person will receive the prize. The submissions will be evaluated by MiWay Marketing staff based on the following criteria: creativity of the Work, the relevance of the Work to the Program, the uniqueness of the Work and the overall quality of the Work.

Core 4 winner(s) - On or about **April 30, 2021**, the MiWay Student Ambassador must complete the PA Announcement and one (1) winner will be randomly selected to receive one (1) Cineplex gift card valued at fifty dollars (CAD \$50) **In the event that there are two (2) members in an Ambassador Team, each person will receive the prize. The winner selection will be by random draw.**

Throughout the Program each of the MiWay Student Ambassadors will be asked to complete four (4) core tasks, and if a MiWay Student Ambassador successfully completes **ALL four (4) of the core tasks**, they are eligible to receive one (1) Cineplex gift card valued at fifty dollars (CAD \$50).

The MiWay Marketing team will review all the entries over the Program Period to determine the MiWay Student Ambassador with the highest number of points awarded for both core and optional Program tasks. If more than one MiWay Student Ambassador receives the maximum 84 points for both the core and optional Program tasks, each would be entered into a random Grand Prize draw for first place, of one (1) year free transit on MiWay valued at nine hundred and fifty dollars (CAD \$950), one (1) year Spotify Premium subscription gift card valued at one hundred dollars (CAD \$120) and one (1) SportChek gift card valued at one hundred dollars (CAD \$100) totalling a prize value with a grand total value of twelve hundred dollars (CAD \$1170) ("First Prize"). The Ambassador whose name is not drawn, will then be moved to second place, and each Ambassador moved down in rankings subsequently. In the event that there are two (2) members in an Ambassador Team, each person will receive the prize.

The second place prize in total number of Program points would consist of an Apple Watch valued at five hundred and nineteen dollars (CND \$519) or similar prize of approximate equivalent value ("Second Prize"). In the event that there are two (2) members in an Ambassador Team, each person will receive the Second Prize.

The third place prize in total number of Program points is Apple Air Pods with an approximate value of two hundred and sixty nine dollars (CAD \$269). In the event that there are two (2) members in an Ambassador Team, each person will receive the Third Prize.

- a. Odds of being selected as one of the winners for the Core Contests and/or the Grand Prize are dependent on the total number of eligible entries received. Prizes must be accepted as awarded and are non-exchangeable, non-transferable, non-refundable and not redeemable for cash equivalent. The winner is not entitled to the monetary difference between the actual prize value and stated approximate prize value, if any. Any unclaimed prize will be forfeited and have no cash value. The Program Sponsor reserves the right, in its absolute discretion, to substitute a prize of equal value in whole or in part for any reason.
- b. The Selected Entrant(s) from the Pre-qualified Entrants will be notified by the Program Sponsor by telephone or email no later than the end of the 5 Business Days following the date of selection (the "Notification Period"). Each Selected Entrant must respond by telephone to the contact number provided in the notification and the Selected Entrant's response must be received by the Program Sponsors no later than 5 Business Days from the date upon which notification was made by the Program Sponsor (the "Response Period"). "Business Day" means any day that is not: a Saturday, Sunday or a day upon which the Program Sponsor is not open for business and the end of the Business Day shall mean 5 p.m. Eastern Time, in Mississauga, Ontario on that Business Day. For the purposes of calculating the Response Period, the day upon which notification was made by the Program Sponsor shall not be counted as part of the Response Period. If the Selected Entrant does not respond within the Response Period, he/she will be disgualified and will not receive a prize and another Program Entrant may be selected in the Program Sponsor's sole discretion. The Program Sponsor is not responsible for the failure for any reason whatsoever of a Selected Entrant to receive notification or for the Program Sponsor's failure to receive a Selected Entrant's response.
- c. If a Selected Entrant: (i) cannot be located or contacted or does not reply to the Program Sponsor's notification within the Notification Period; (ii) has not complied with these Program Rules; (iii) declines the prize; then that person's entry is disqualified and the prize forfeited and the Program Sponsor may, but is not obligated to, select another entrant from the remaining eligible entries received during the Program Period (not including the entries chosen for the other prizes) for a chance to receive the prize.

The Program Sponsor reserves the right to not select another entry or award a prize if any of the events in subsections 6(d)(i) - (iii) occur.

- d. First Prize winner(s) will be presented his/her prize at a City of Mississauga General Committee or City Council meeting. After the winner has been successfully contacted and notified of his/her prize and fulfilled the requirements set out herein.
- e. Winner(s) will be announced on the **MiWay's website** miway.ca, Facebook Page @MiWaymississauga and Twitter account @MiWayHelps.
- 7. CONDUCT: Program Sponsor reserves the right at its sole discretion to disqualify any individual from the Program, and to ban that individual from any future Program of the Program Sponsor, if Program Sponsor finds or believes such individual to be tampering with the entry process or the operation of the Program or where applicable, the Program website; to be acting in violation of the Program Rules or in a disruptive manner, or with intent to annoy, abuse, threaten or harass Program Sponsor, Program Sponsor's agencies, other entrants or any other person. Any attempt by an entrant or any other person to deliberately damage any website or undermine the legitimate operation of the Program Sponsor reserves the right to seek damages from any such person to the fullest extent permitted by law.
- 8. RELEASE OF LIABILITY: The Program Sponsor and its elected officials, its advertising, media buying and promotional agencies and their respective directors, officers, employees, suppliers, agents, sponsors, contractors, administrators, licensees, and representatives (collectively, the "Program Entities") accept no responsibility for any injury, loss, or damage that the entrant, or any other person, may suffer in connection with the entrant's, or any other person's, participation in the Program or any Program- related activity, and/or the entrant's, or any other person's, acceptance, use, or misuse of any prize; any breach of the Program Rules by the entrant or any other person; the conduct of the Program; the operation of the website through which entrants may submit entries to the Program; any alternate method of entering the Program; or any third party claims in relation to the Program (collectively, "Claims"). By entering the Program, entrant irrevocably releases and indemnifies the Program Entities from and against any and all Claims that the entrant may have against the Program Entities and/or in relation to the Program. Winner will be required to sign and return, within the time period indicated on the documents, a declaration of compliance with the Program Rules and a full liability and publicity release and/or any other document required by the Program Entities in relation thereto.
- 9. DISCLAIMER AND LIMITATION OF LIABILITY: The website through which the Program is offered, and all software and hardware used to operate the website are made available for entrants to enter the Program on as "as is" basis without warranty of any kind, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. There are no warranties that the Program website or the software and hardware used to operate it will be uninterrupted or error-free, that defects will be corrected, that it is free of viruses, worms or other harmful components, that entries will be received or processed or that the Program website or the software and hardware used to operate it are accurate, reliable or

secure. In no event will the Program Entities be liable for any lost or damaged data. None of the Program Entities shall be responsible for lost, stolen, delayed, damaged or misdirected entries, or for any failure, or for any problems or technical malfunction of any internet or telephone network or broadcast transmission during the Program Period. Without limiting the release of liability provisions herein, and for greater certainty, the Program Entities will not be liable for: (i) any incorrect or inaccurate information, whether caused by Program website users or by any equipment or programming associated with or utilized in the Program or by any technical or human error which may occur in the processing of

entries in the Program; (ii) any error, omission, interruption, deletion, defect or delay in operation of the Program website or any transmission in connection with the Program; (iii) any communications line failure, theft, destruction or unauthorized access to, or alteration of, entries; (iv) any problems with, or technical malfunction of, any telephone network or lines, computer on-line systems, servers or providers, computer equipment, software, or failure of e-mail which may occur for any reason whatsoever, including technical problems or traffic congestion on the Internet or at any website or combination thereof; or (v) any injury or damage to entrants' or to any other person's computer related to or resulting from participating or downloading materials in this Program.

- 10. CANCELLATION OR MODIFICATION OF PROGRAM: If for any reason, this Program is, in the Program Sponsor's sole discretion, not capable of running as planned (including, without limitation, by reason of damage by computer virus, worms, bugs, tampering, unauthorized intervention, human error, fraud, technical limitation or failures, applicable law, unforeseen obstacles or any other causes which in the sole opinion of Program Sponsor could corrupt, compromise, undermine or otherwise affect the administration, security fairness, integrity viability or proper conduct of the Program), Program Sponsor reserves the right in its sole and absolute discretion to modify these Program Rules and/or to modify or suspend all or any part of the Program at any time for any reason. Program Sponsor reserves the right to select entrants to be eligible to win the prizes from among all eligible entries received up to the time of any such cancellation, termination, modification or suspension, as applicable.
- 11. RULES BINDING: By entering this Program, an entrant acknowledges and agrees that the Program Rules are legally binding. All decisions of the Program Sponsor and any Program judges, if applicable, are final and without appeal in all matters relating to this Program and the awarding of the prize. All entries shall become the property of the Program Sponsor.
- 12. GOVERNING LAW: The Program is subject to all applicable laws and shall be governed by and construed in accordance with the laws of the Province of Ontario and the laws of Canada applicable therein.
- 13. PERSONAL INFORMATION: All personally identifiable information ("**Personal Information**") collected in connection with this Program will be used solely for purposes of administering this Program and for publicity and promotional purposes relating to the Program and for any consistent purposes. The entrant acknowledges that the Program Sponsor is governed by the *Municipal Freedom of Information and*

Protection of Personal Information Act ("**MFIPPA**") and that all Personal Information supplied in the entry form and all other information collected in the course of the Program may be subject to public disclosure under MFIPPA. This Personal Information will not otherwise be sold or transmitted to third parties except to third-party agents and service providers in connection with the foregoing activities. Names of the Program winners may be published by the Program Sponsor. By entering the Program each entrant grants his/her permission for the collection, use and disclosure of his/her Personal Information submitted to the Program Sponsor for the foregoing purposes.

- 14. PUBLICITY: By participating in the Program, each winner agrees that his or her name, province or territory of residence, any statements made relating to the Program and any photograph or other likeness of the winner may be used by the Program Entities for any and all commercial purposes in any and all media, whether now known or hereafter devised, without further permission or compensation, including, without limitation, in any advertising or broadcasting material relating to the Program and/or future similar Programs, except where prohibited by law.
- 15. COPYRIGHT: Entrant agrees that all copyright in his/her completed entry form and in any material depicting the entrant's likeness or other information about the entrant shall be vested in the Program Sponsor and entrant hereby irrevocably assigns all of his/her worldwide intellectual property rights in and to such entry form and materials to the Program Sponsor and waives all moral rights therein.

By providing the Work to the Program Sponsor in connection with the Program, each entrant shall retain all right, title and interest (including copyright) in and to the Work, and hereby grants to the Program Sponsors a worldwide, gratuitous, irrevocable, and exclusive licence to copy, use, modify, reproduce, display, adapt and transmit the Work for use in all media now known or hereafter devised in perpetuity beginning on the date of entry, including, but not limited to, in connection with the administration, promotion and exploitation of the Program. The entrant hereby confirms that the Work is an original work, solely created by the entrant, and that no third party participated as an author, co- author, photographer or otherwise in the creation of the Work or any part thereof. The Program Sponsor assumes no responsibility for any claims of infringement of rights to copyright, privacy and/or personality, and all such liability shall remain with the entrant. The Program Sponsor reserves the right to exclude any Work on the basis of concerns relating to the rights of third parties, including but not limited to privacy, copyright, defamation, rights of personality, obscenity or hate speech, as determined by the Program Sponsor in its sole discretion.

16. CITY LOGOS: Subject to the restrictions below, Program Sponsor agrees to grant to the entrant a revocable, non-exclusive license, to copy, reproduce and use ("Use") the MiWay ("Logos") in the Work solely and strictly for the purposes of entering this Program and educating your school community about MiWay. For the MiWay Student Ambassador Program such use will be subject to the Program Sponsor's review and entrant agrees that the Program Sponsor may at its sole and absolute discretion revoke the aforementioned license and require the entrant to remove any and all Logos from the Work. Entrant agrees that it shall not modify, enhance, revise, alter or create derivative works of, modify, adapt, translate (except for proportional sizing) the Logos

FURTHER INFORMATION: For assistance or questions about this program or a copy of the Official Program Rules, mail your queries to: MiWay Marketing 3484 Semenyk Court Mississauga, Ontario L5C 4R1 or email miway.ambassador@mississauga.ca

17. ENTRANT'S AGREEMENT: By entering the Program, each entrant and if the entrant is under the age of majority in his/her province of residence, the entrant's custodial parent/legal guardian agrees to the foregoing Program Rules.

For program details visit www.miway.ca/ambassador