

1. Is the City opening outdoor amenities since the Province said they can open?

Council approved a phased approach and safety procedures for the reopening of City outdoor recreation amenities. Communication, physical distancing and signage are included in the plans and are being developed. Phases will be implemented in consultation with the Region of Peel Medical Officer of Health. Physical distancing is now a requirement in the park amenity openings as per the updated [provincial orders](#).

The following outdoor recreation amenities have reopened with safety and operational plans in place to minimize risks associated with COVID-19 (City of Mississauga Phase 1):

- Municipal Golf Courses
- Public Marinas and boat launch at Lakefront Promenade
- Community Gardens, in partnership with Ecosource

Phase 2 – Starting June 1st

- Park benches and picnic shelters
- Leash-free zones (2 Leash free zones will remain closed at this time- Union Park and Community Common dog spot)
- BMX/Skate parks
- Public tennis courts
- Community tennis clubs
- Seasonal washrooms and portable washrooms

Physical distancing measures must be maintained. Parking lots associated with these facilities will be opened as well.

Phase 3 - To be completed within 10 days of approval and guidance from Peel Region Medical Officer of Health

- Multi-sport, basketball and bocce courts
- Community sport fields

Physical distancing measures must be maintained.

Phase 4/TBD- These facilities continue to remain closed until further notice.

- Playgrounds and outdoor fitness equipment (currently closed under provincial order)
- Public boat launch at Marina Park will open when high-water levels subside

Enforcement will continue to focus on education and ensuring residents are informed about ongoing closures and any re-openings.

2. Can we have information on where the cases are being transmitted in the community?

The Region of Peel's Medical Officer of Health confirmed that the Peel Region's on-going increase in COVID-19 cases appear to be driven by workspace exposures and households clusters. Residents need to continue to take general precautions, including physical distancing and wearing masks, where physical distancing is not possible as in places like grocery stores.

3. Is it true that we should all be tested for COVID-19?

The Government of Ontario has announced it is encouraging more people to get tested, including those who are asymptomatic. To date, the Province's current testing has focused on vulnerable populations, those showing symptoms, and those who at higher risk of contracting COVID due to workplace or family exposure.

While we await details around the Provincial testing strategy, Peel's COVID-19 assessment centres are here to help. At this time, only go to be tested if you:

- Have COVID-19 symptoms
- Do not have symptoms (i.e., are asymptomatic), but:
 - Are concerned you may have been exposed to COVID-19 (e.g., are a close contact of, or may have been exposed to, a confirmed or suspected COVID-19 case)
 - Are at high risk of exposure through your employment/workplace, including essential workers (e.g., healthcare workers, grocery store and food processing plant employees)

You may experience longer wait times at testing centres. Assessment centres are busy and you may be asked to come back at a later date.

If you are concerned for your well-being please call 911 or proceed to your nearest emergency room.

4. Who do I call to complain to around compliance in the workplace?

The Government of Ontario has general information on COVID-19 and workplace health and safety. Learn about employers' responsibilities and how to protect workers at work. Workers can get information about health and safety protections at the workplace.

A worker can file a complaint with the Ministry of Labour, Training and Skills Development's **Health and Safety Contact Centre** by calling toll-free at 1-877-202-0008. Learn more about filing a workplace health and safety complaint.

5. Did I hear that health officials are testing for antibodies? (was this answer reviewed by Peel Health)

Health Canada recently authorized the first COVID-19 antibody test for use in Canada. This test is not yet available to the public.

Antibody tests measure antibodies in blood and show if there was a past exposure to the virus that causes COVID-19.

6. What should I know about using Tennis Courts in Mississauga?

The City of Mississauga is working to arrange for the opening of public tennis courts which is planned for June 1.

COVID-19 FAQs May 28, 2020

All public tennis courts will be open, but users will be expected to follow safety guidelines including:

- Maintaining a physical distance of 2 metres (6 feet) This is enforceable under the provincial order.
- Using courts for singles play only; doubles play is permitted only for members of the same household
- Not sharing any items such as tennis balls, racquets or water bottles
- Avoiding touching surfaces such as fences, benches and nets
- Returning tennis balls of other players using your racquet or feet
- Washing or sanitizing your hands before and after play
- Staying home if you are sick

Community Tennis Club courts will open when each club is able to meet the required safety guidelines for play. General guidelines for public tennis courts will also apply.

The parking lots for these tennis courts will also be open.

7. What should I know about using Leash-free parks?

Mississauga Leash-free zones will be opened on June 1 – these include:

- Etobicoke Valley
- Garnetwood
- Jack Darling
- Lakeside
- Parkway Belt
- Quenippenon (Q-Park)
- Totoredaca

Users will be expected to follow safety guidelines including:

- Safely opening and closing the gates upon entering and exiting the area
- Maintaining a physical distance of 2 metres (6 feet). This is enforceable under the provincial order.
- Not sharing any items such waste bags
- Avoiding touching surfaces such as fences, benches and railings
- Washing or sanitizing your hands before and after entering the area
- Staying home if you are sick

8. Are City Parks Open? What about Parking Lots for Parks?

Select park and community parking lots will re-open on Friday May 29th. Parking lots associated with Phase 2 amenities will re-open as those facilities are made available to the public.

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9. What is happening with major events in the City?

Council approved the [cancellation of permits for major festivals, large events](#) and other gatherings in City facilities until September 7, 2020. Impacted permit holders will be notified by City staff.

As provincial orders are revised, City staff will work with guidance from Peel Public Health on establishing parameters for the safe re-opening of facilities and permitting of small group activities.

10. How do we ensure parks are not overwhelmed with crowds?

The City is encouraging personal responsibility reminding residents through social media and other channels that their actions matter and that they need to do the right thing. Education and enforcement will continue in parks. Bike patrols in parks will begin in the coming weeks.

A Park Ambassador Program will begin at our major parks across the City. Staff will be clearly identified and will be engaging with residents to educate them on physical distancing requirements and closures within our parks.