



MAYOR'S update²⁰²⁰



A Personal Message from Mayor Bonnie Crombie

Dear Mississauga Residents,

As summer approaches, I hope that you and your families are staying healthy and safe.

It's been an incredibly difficult year for many in our City. As we work to recover from COVID-19, I recognize that this is still a time of great financial stress for many residents.

Over the past few months, we have been doing everything in our power as a City to provide you with relief and stability during these challenging times.

Like all Canadian municipalities, Mississauga is facing a deficit. It could top \$100 million by the end of the year, depending on how long the physical distancing measures are in place.

We are making progress recovering from this pandemic and continue to work to deliver the essential services you rely upon every day. Like all cities, Mississauga has had to make some tough decisions to manage the financial impact of this crisis.

We will continue to work closely with the provincial and federal levels of government on recovery and relief measures for cities to ensure we can not only survive but thrive in the years to come. We are an economic engine in this province and country. The sooner we get back to business, the sooner the country can get back to business.

As you may recall, one of the most significant relief measures we announced back in March was to defer the interim property tax due dates by 90 days. I'm pleased that many of our residents and businesses have taken advantage of this deferral.

Enclosed is your final tax bill, which reflects that commitment, along with the timelines associated with the revised payment schedule for this billing. This includes a deferral of your final tax instalments and the elimination of penalty and interest charges until December 31, 2020. This decision provides further relief to residents to help them manage their cash flow and payments during these challenging times.

Deferred tax payments from the spring will now be due in July, August and September. The timing of your final tax payments for residential and non-residential property owners will depend on your chosen method of payment, with all payments due by the end of the year.

If you wish to make payments on their original due dates, payments can be made at financial institutions, through online banking or dropped off at the drop box located on the north side of City Hall.

We pride ourselves on running a lean and efficient City and will continue to do everything we can to deliver value for money for our taxpayers.

On behalf of Council and the entire City, thank you for your patience and support as we navigate through these challenging times. We will get through this, together.

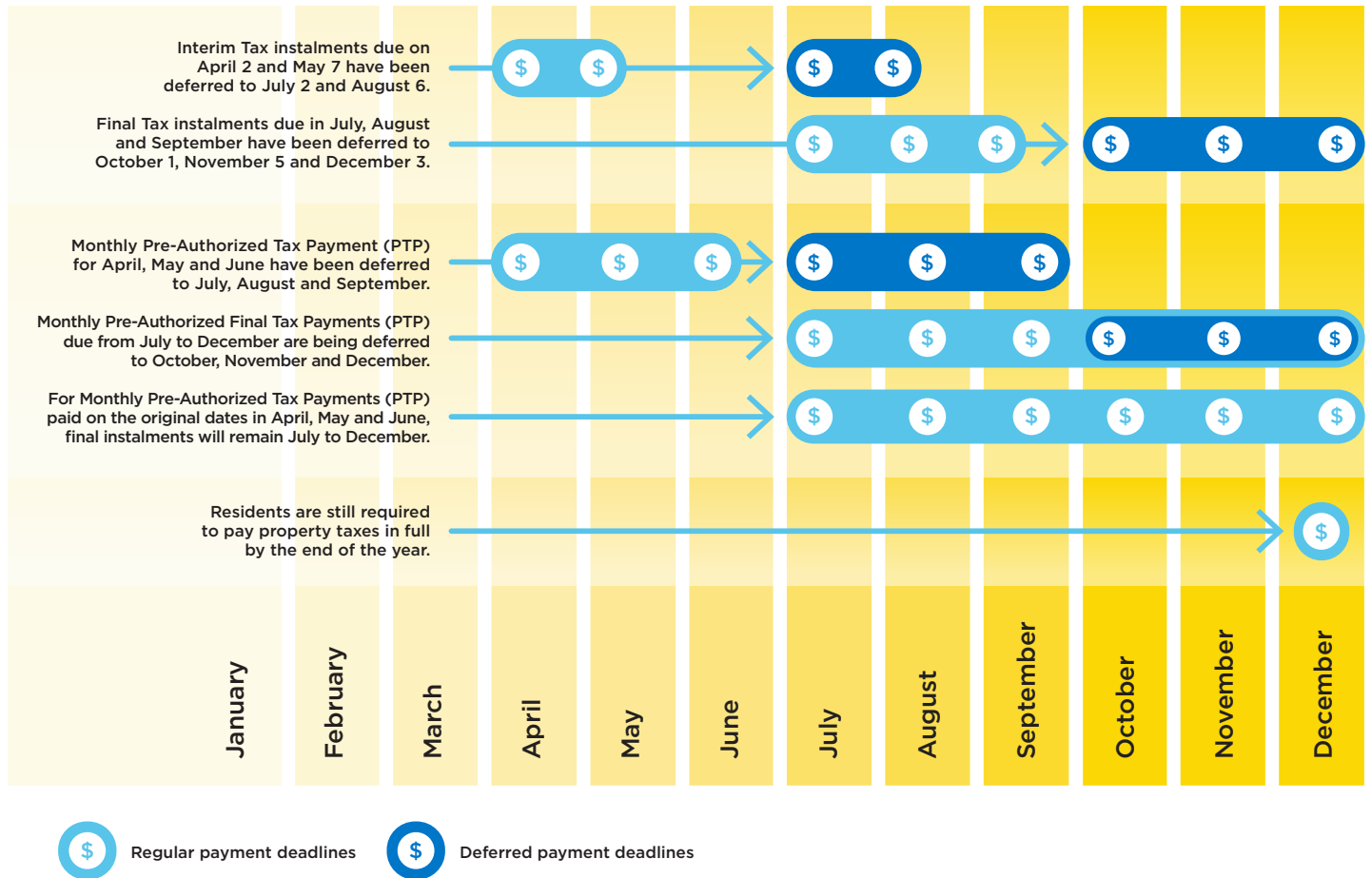
I encourage you to read the enclosed information carefully. For more information, please call 311 or visit: mississauga.ca/coronavirus.

Thank you Mississauga.

Sincerely,

Bonnie Crombie, MBA, ICD.D.
Mayor of Mississauga

2020 Property Tax Schedule



For more information, please contact:

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Final 2020 Tax Payments

Provincial legislation requires that all City property taxes be collected within the calendar year.

This year, in response to COVID-19, the City has deferred interim tax payments and final tax instalments by 90 days to help residents.

Final 2020 tax instalments are due on October 1, November 5 and December 3, 2020. You can make payments before due dates/withdrawal dates.

You can make payments at your financial institutions, through online banking or by cheque - dropped off at the drop box located on the north side of the Civic Centre or mailed to:

Mississauga Taxes
P.O. Box 3040 Station A
Mississauga, ON L5A 3S4

The following tables are for illustration purposes only to show the normal payment schedules and the revised payment schedules for 2020 depending on your payment plan and whether interim instalments have continued to be paid or have been deferred to July to September.

Paying Taxes on Instalment Due Dates

If you're paying your taxes by instalment, then the final taxes instalments have been deferred until after the interim instalments and are due in October, November and December.

Regular Instalment Due Dates #1						
Two Interim Tax Instalments Remaining to be Paid = \$2,000, Final Payment = \$3,000						
	July	August	September	October	November	December
Interim Regular Instalments Now Due	\$1,000	\$1,000				
Normal Final Instalment Dates	\$1,000	\$1,000	\$1,000			
Revised 2020 Final Instalment Dates				\$1,000	\$1,000	\$1,000

Paying Taxes by Monthly Pre-Authorized Payments (PTP) and Interim Payments Continued

If you're paying your taxes through monthly PTP and you chose to continue to make payments in April, May and June your final taxes withdrawals will continue on a monthly basis beginning in July.

Monthly PTP, April to June Interim Payments Continued #2						
Deferred Interim Payments = \$0, Final Payment = \$3,000						
	July	August	September	October	November	December
April to June Interim PTP Payments Continued	\$0	\$0	\$0			
Normal Final Instalment Dates	\$500	\$500	\$500	\$500	\$500	\$500
Revised 2020 Final Instalment Dates	\$500	\$500	\$500	\$500	\$500	\$500

Paying Taxes by Monthly PTP and Interim Payments Deferred

If you're paying your taxes through monthly PTP and your April, May and June instalments are deferred, then your PTP withdrawals for your final taxes will be in October, November and December following the deferred interim instalments.

Monthly PTP, Interim Instalments Deferred							#3
Three instalments of Interim Payment Remaining to be Paid = \$1,500, Final Payment = \$3,000							
	July	August	September	October	November	December	
Interim PTP Instalments Deferred Now Due	\$500	\$500	\$500				
Normal Final Instalment Dates	\$500	\$500	\$500	\$500	\$500	\$500	
Revised 2020 Final Instalment Dates				\$1,000	\$1,000	\$1,000	

Changing PTP Options

If you have six monthly PTP withdrawals as shown in table #2 above, you can request to change your plan to only have 3 withdrawals for final billing (October, November and December) as shown in table #3 by submitting a request 10 business days prior to your scheduled July withdrawal date. (i.e. for the July 1 option, requests must be received by June 17).

If you have the three month deferred PTP withdrawal schedule as shown in table #3 above, you can request to change your plan to the regular six monthly withdrawals as shown in table #2 by submitting a request 10 business days prior to the scheduled July withdrawal date. (i.e. for the July 1 option, requests must be received by June 17). Note: This will result in instalments for both the interim taxes and the final taxes being withdrawn in August and September.

To send a request to the City:

- email tax@mississauga.ca
- call 311, or if calling outside City limits call 905-615-4311, 7 a.m. to 7 p.m. Monday to Friday
- send a written letter to: (Needs to be sent more than ten days in advance)

Mississauga Taxes,
300 City Centre Drive, 4th Floor,
Mississauga ON L5B 3C1

Additional Financial Assistance

The City is also providing financial assistance by waiving fees until December 31, 2020 relating to requests for changes to your tax payments, specifically:

- Cheque Retrieval Fee
- Payment Redistribution Fee
- Returned Payment Fee
- Photocopy of Processed Cheque Fee

The City is eliminating penalty and interest charges until December 31, 2020. This will provide additional assistance for those that need to alter the timing of their tax payments.

Online Tax Services

There are a number of services available online:

- viewing your tax and assessment information
- changing tax account information
- purchasing Tax Certificates
- submitting forms electronically

You can also register for eBill, an email notification service that notifies you when your bill is available rather than receiving a mailed copy.

Learn more at
mississauga.ca/portal/services/taxselfservice