

NOVEL CORONAVIRUS (COVID-19)

FACT SHEET – Tax Payment Deferral

Update - March 20 as of 2:30 p.m.

More information to be added as it becomes available

Q: Which tax payments are being deferred for 90 days?

A: The Interim Tax instalment due dates of April 2 and May 7 have been deferred to July 2 and August 6 respectively. All monthly Pre-authorized Tax Payment (PTP) withdrawals planned for the months of April, May and June will be deferred to July, August and September.

Q: I've sent in post-dated cheques, when will these be cashed?

A: Post-dated cheques for the April 2 and May 7 instalments will now be processed on July 2 and August 6 respectively.

Q: What if I want to make tax payments on the original due dates.

A: Payments made at financial institutions, through online banking or dropped off at the drop box located on the north side of the Civic Centre will continue to be processed.

Q: Can my post-dated cheques for April and May still be cashed on the original due dates.

A: No, these will be held and cashed in July and August. Payments can be made at financial institutions, through online banking or dropped off at the drop box located on the north side of the Civic Centre. Please notify the City at tax@mississauga.ca to remove your original post-dated cheques for the deferred deposits.

Q: Can I keep my pre-authorized Tax Payments (PTP) the same as originally billed?

A: No, these will be deferred. Payments can be made at financial institutions, through online banking or dropped off at the drop box located on the north side of the Civic Centre. If payment is received prior to the new PTP withdrawal date then the scheduled withdrawal will not occur.

Q: How will this deferral impact my monthly PTP for the Final Tax Billing starting in July?

A: The Final Tax instalment and PTP due dates have not yet been established. The deferral of the interim payments will be taken into consideration when setting these dates. As all taxes must be collected in the calendar year, final billing PTP instalment amounts will have to be adjusted.

Q: How can I find out how much I owe and when it's due?

A: Taxpayers can use the on-line Tax Self-Service at <https://www.mississauga.ca/portal/services/taxselfservice> to access their tax account information or contact the Customer Service Centre by calling 3-1-1, or if calling outside City limits call 905-615-4311.